

▶ Retail, Sales and Customer Service

Did you know...?

Apprenticeships enable businesses to shape and build their skills base resulting in improved business performance

Apprenticeships
BY NELSON AND COLNE
COLLEGE



Apprenticeships your way. ▶



Retail, Sales and Customer Service

At Nelson and Colne College we are passionate about providing the highest standard of Retail, Sales and Customer Service training. We care about the long-term business aims of our clients and strive to equip businesses with the tools to succeed.

Our Apprenticeship experts will work alongside you and your business to develop a suitable training programme, developing the skills of new and existing staff, and ensuring they have the relevant knowledge and skills for your business.

Apprenticeships Available

- ▶ Retail
- ▶ Contact Centre Operations
- ▶ Sales and Telesales
- ▶ Customer Service
- ▶ Retail Team Leader
- ▶ Retail Manager

Available
from levels
2 to 3*

Other Qualifications

- ▶ Health and Safety in the Workplace
- ▶ Business and Administration
- ▶ Plus any additional bespoke training relevant to this industry

For any additional qualifications talk to our Apprenticeship team about your business needs.

Our Services

- A **FREE** and unique recruitment and talent matching service
- A **FREE** training needs analysis
- Apprenticeship Levy and funding advice and support
- Upskilling existing members of staff
- Work placements and traineeships
- High quality and bespoke training packages
- Training advice and guidance

Contact Us

Apprenticeship Team

 apprenticeships@nelson.ac.uk  01282 440 319

Apprenticeships your way. 

www.nelson.ac.uk  

*Levels vary depending on the availability of Apprenticeship framework/standards